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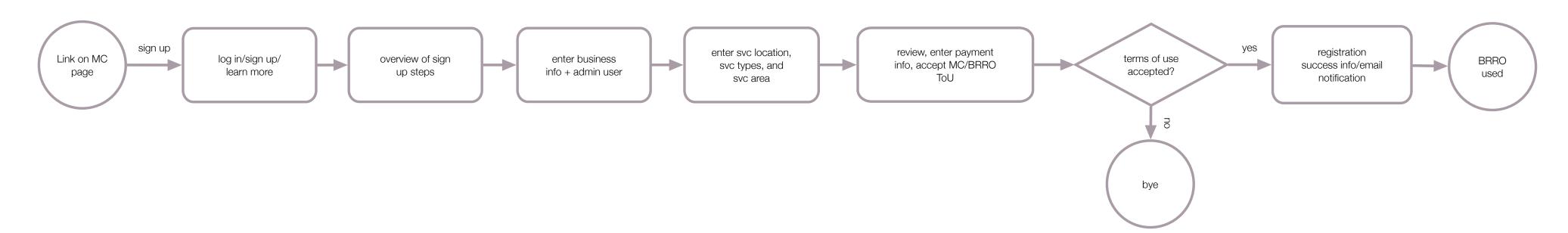
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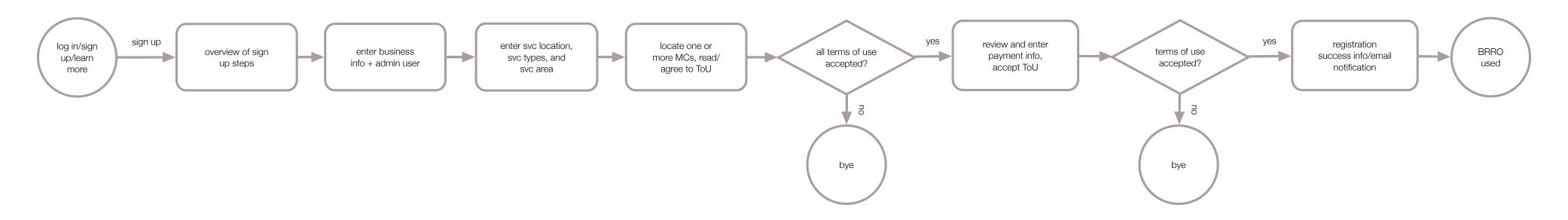
For release 1 of BidAccess

# Flow Diagrams

# vendor registration - path from MC (6 screens)



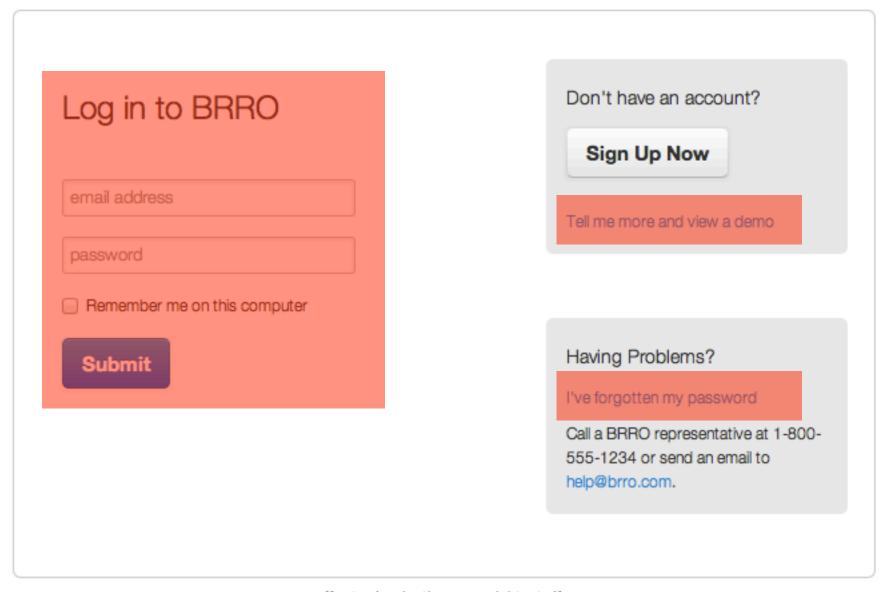
# vendor registration - direct to BRRO (7 screens)



# Login/Sign Up Now

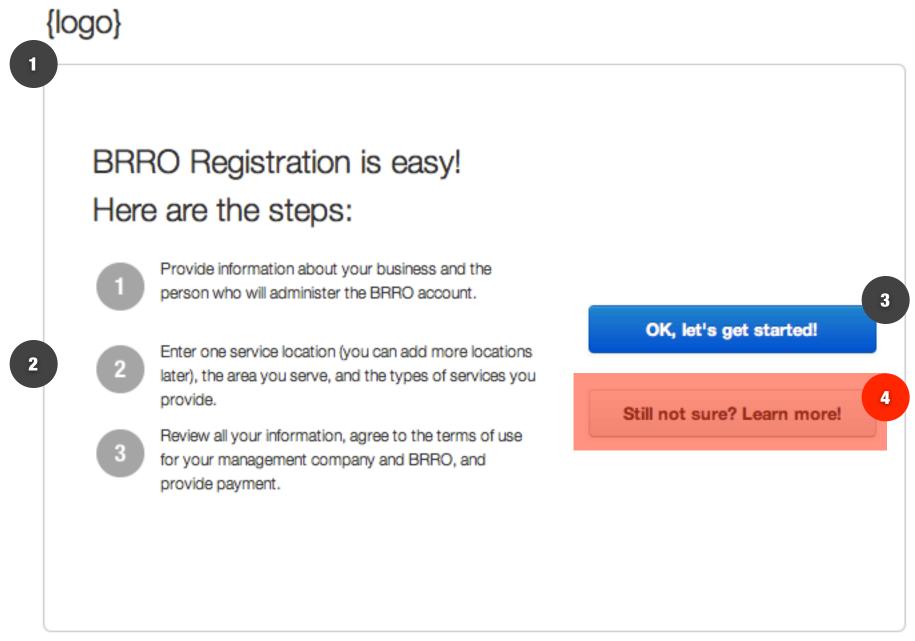
1. The composition of this screen is heavily dependent upon branding and will not be determined until branding is delivered.

## {logo}



## Registration Overview from MC

- 1. The purpose of this screen is to give the user an overview of the registration steps. There are two versions of this screen one for a user coming from a MC and one for a user not associated with a MC.
- 2. Coming from a MC the 3 registration steps are described
- 3. The user clicks the "OK, let's get started!" button to begin the registration process.
- 4. The "Still not sure? Learn more!" button should not be included in release 1.

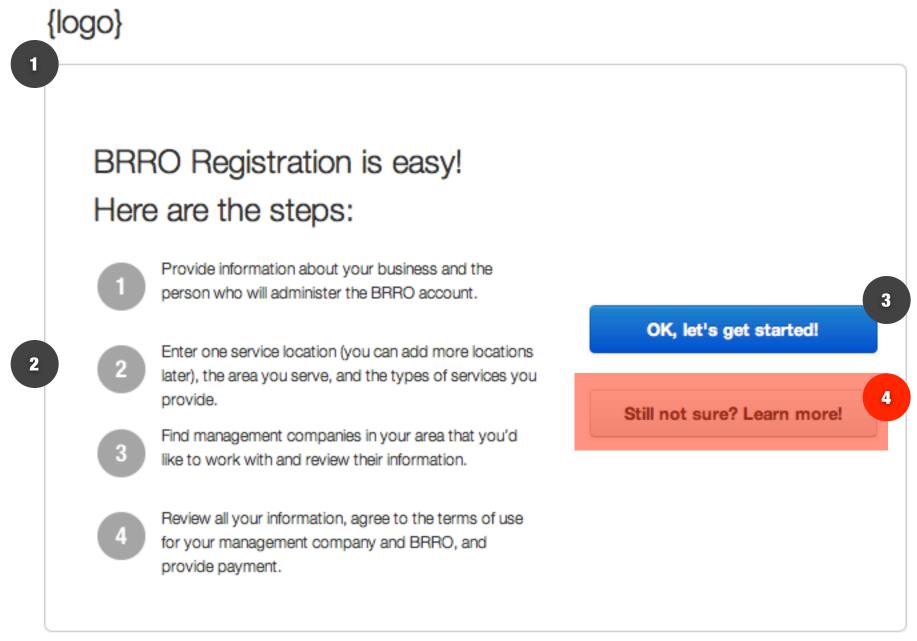


{footer (navigation, copyright, etc.)}

Not included in release 1.

## Registration Overview no MC

- The purpose of this screen is to give the user an overview of the registration steps. There are two versions of this screen - one for a user coming from a MC and one for a user not associated with a MC.
- 2. Not associated with a MC the 4 registration steps are described
- 3. The user clicks the "OK, let's get started!" button to begin the registration process.
- 4. The "Still not sure? Learn more!" button should not be included in release 1.



{footer (navigation, copyright, etc.)}

Not included in release 1.

## Step 1 - Business Info & Admin User

## **BRRO** Registration

Business Information & Administrative User Administrative User Business Information Business Name:\* Enter the administrative user information below. After registration, you'll be able to create and administer more users who work at your business. Federal Tax ID:\* Federal Tax ID again:\* Choose Your Logo No file selected. Maximum size of 500K. JPG, GIF, PNG. Address 1:\* First Name:\* Last Name:\* Address 2: Title:\* City:\* Primary Phone:\* Secondary Phone: Country:\* State/Province:\* Zip/Postal Code:\* Email Address:\* Email Address Again:\* Password:\* Password Again:\* Password must be at least 6 characters and contain at least one number. Password strength: Strong **Continue to Service Locations** 

# Step 1 - Business Info & Admin User - Form Field Validation

## BRRO Registration

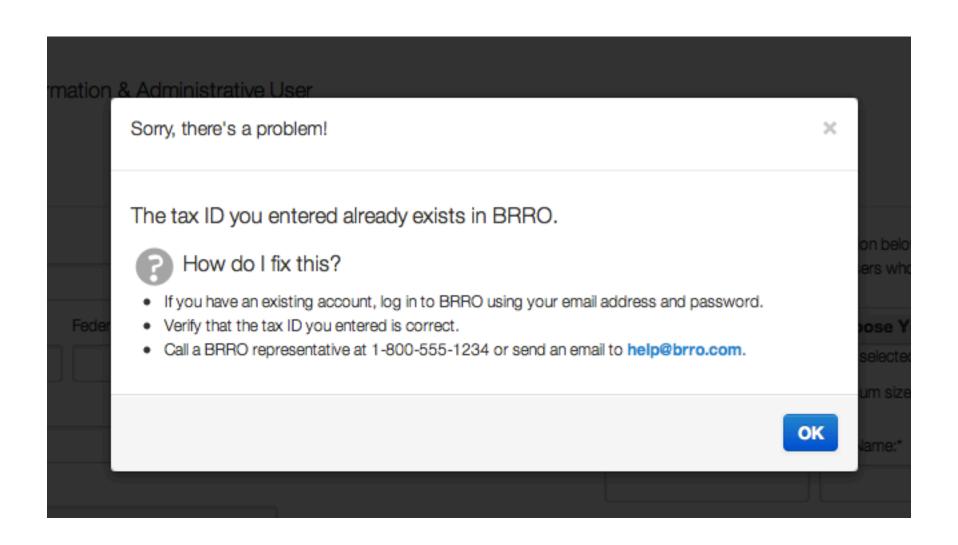
Business Information & Administrative User

| Business Information  |                               |                                      | Administrative User                                |   |  |
|---|-------------------------------|--------------------------------------|--|---|--|
| Business Name:*   |                               | 1.1                                  |  | ser information below. After registration, you'll be ster more users who work at your business. |  |
| Please type a business name<br>Federal Tax ID:*             | e. Federal Tax ID again:*     | 1.3                                  | Your Business<br>Logo Here                         | Choose Your Logo No file selected.  Maximum size of 500K. JPG, GIF, PNG.                        |  |
| Please type a valid EIN or SS<br>(12-3456789, 123-45-6789). | SN Please type the EIN or SSN | again.                               | First Name:*                                       | Last Name:*   |  |
| Address 1:*   |                               | 1.4                                  |  | ame. Please type the user's last name.  |  |
| This address field is required.                             |                               |                                      | Title:*  | 2.4   |  |
| Address 2:  |                               |                                      |  |   |  |
|   |                               | 1.5                                  | Please type the user's title.                      |   |  |
| City:*  |                               | 1.6                                  | Primary Phone:*                                    | Secondary Phone: 2.5  |  |
| Please type the city.                                       |                               |                                      | Please type a phone number (123-456-7890).         | or .  |  |
|   | State/Province:*              | Zip/Postal Code:*                    | Email Address:*                                    | Email Address Again:* 2.8   |  |
| Please select a country.                                    | Please select state/province. | Please type a valid zip/postal code. | Please type an email addres<br>(email@domain.com). | Please type the email address again.  |  |
|   |                               |                                      | Password:*   | Password Again:*  |  |
|   |                               |                                      | Please type a password.                            | Please type the password again.   |  |
|   |                               |                                      | Password must be at leas                           | st 6 characters and contain at least one number.  |  |
|   |                               |                                      | Password strength:                                 | Strong 2.11   |  |

| ID        | Label                        | Туре           | Required | Validation Message  | Notes  |  |
|-----------|------------------------------|----------------|----------|---|--|--|
| 1. Busine | I. Business Information      |                |          |   |  |  |
| 1.1       | Business Name                | Text Field     | ✓        | Please type a business name.                              |  |  |
| 1.2       | Federal Tax ID               | Text Field     | ✓        | Please type a valid EIN or SSN (12-3456789, 123-45-6789). |  |  |
| 1.3       | Federal Tax ID Again         | Text Field     | ✓        | Please type the EIN or SSN again.                         | This field must match the Federal Tax ID field. If the fields do not match, the following validation message should be displayed "Federal Tax IDs must match.".  |  |
| 1.4       | Address 1                    | Text Field     | ✓        | Please type the address.                                  |  |  |
| 1.5       | Address 2                    | Text Field     |          |   |  |  |
| 1.6       | City                         | Text Field     | ✓        | Please type the city.                                     |  |  |
| 1.7       | Country                      | Drop-down Menu | ✓        | Please select a country.                                  | Once the value in this field is selected, the state/province drop-down menu is populated with appropriate items.   |  |
| 1.8       | State/Province               | Drop-down Menu | ✓        | Please select a state/province.                           |  |  |
| 1.9       | Zip/Postal Code              | Text Field     | <b>✓</b> | Please type a zip/postal code.                            |  |  |
| 2. Admin  | 2. Administrative User       |                |          |   |  |  |
| 2.1       | Choose Your Logo             | File Upload    |          |   | An attempt to load a file in a format other than JPG, GIF, or PNG results in an error dialog "Please select a file in a valid file format (JPG, GIF, PNG)".  |  |
| 2.2       | First Name                   | Text Field     | ✓        | Please type the user's first name.                        |  |  |
| 2.3       | Last Name                    | Text Field     | ✓        | Please type the user's last name.                         |  |  |
| 2.4       | Title                        | Text Field     | ✓        | Please type the user's title.                             |  |  |
| 2.5       | Primary Phone                | Text Field     | ✓        | Please type a phone number (123-456-7890).                | The user should be able to type the phone number in any valid format.  |  |
| 2.6       | Secondary Phone              | Text Field     |          |   |  |  |
| 2.7       | Email Address                | Text Field     | ✓        | Please type an email address (email@domain.com).          |  |  |
| 2.8       | Email Address Again          | Text Field     | ✓        | Please type the email address again.                      | If the email addresses entered do not match, the validation message should read "Email addresses must match.".   |  |
| 2.9       | Password                     | Text Field     | <b>√</b> | Please type a password.                                   | The password must be at least 6 characters and contain at least one number.  |  |
| 2.1       | Password Again               | Text Field     | √        | Please type the password again.                           | If the passwords do not match, the validation message should read "Passwords must match.".   |  |
| 2.11      | Password Strength            | Progress Bar   |          |   | As the user types the password in the first password field, this indicator changes in width depending upon the strength of the password. Not included in release 1.  |  |
| 2.12      | Continue to Service Location | Button         |          |   | Submits form takes user to Step 2 - Service Location. If required form fields are missing information, the form will not be submitted but the appropriate fields will be marked using the standard invalid field indication. |  |

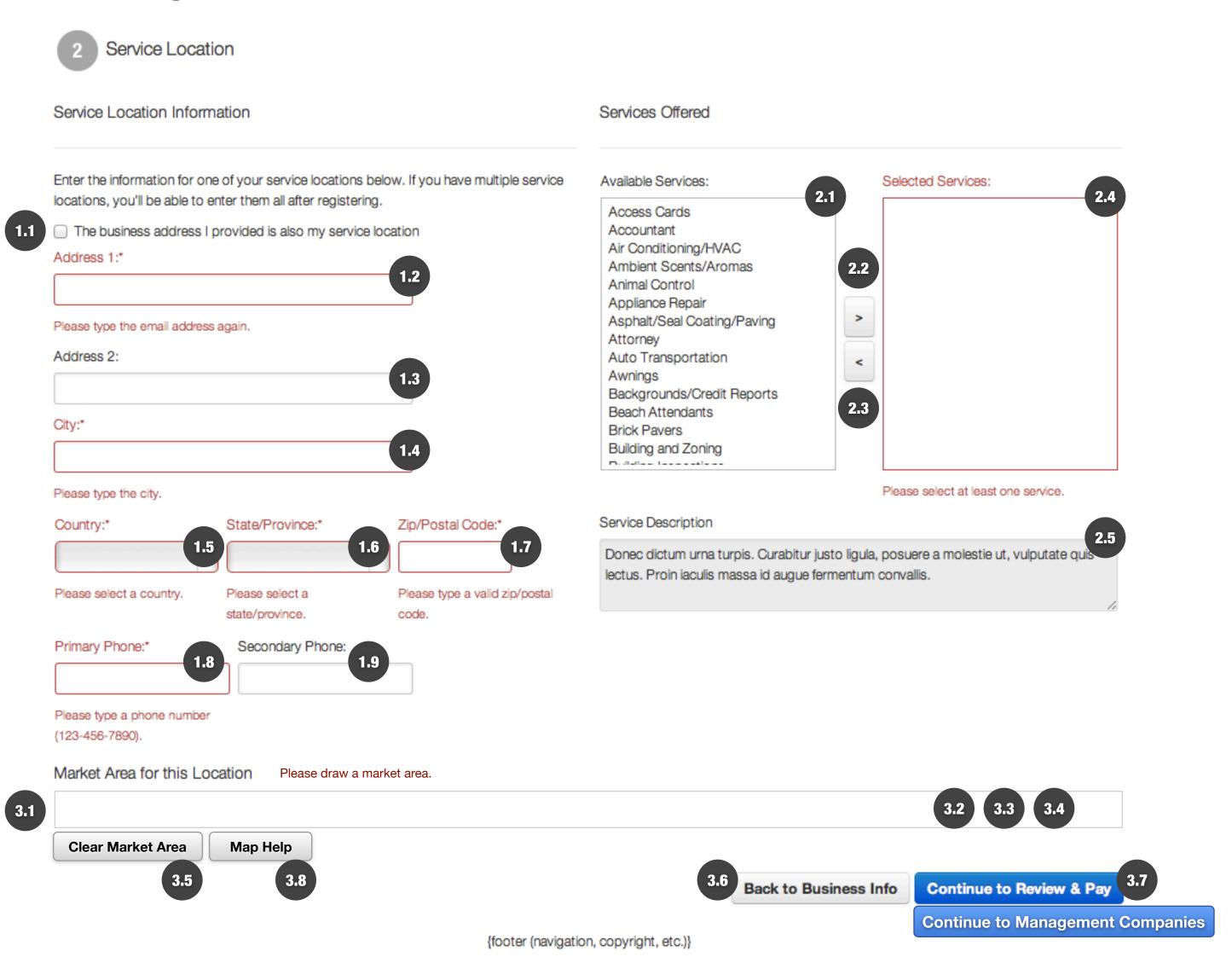
# Step 1 - Business Info & Admin User - Dupe Tax ID Dialog

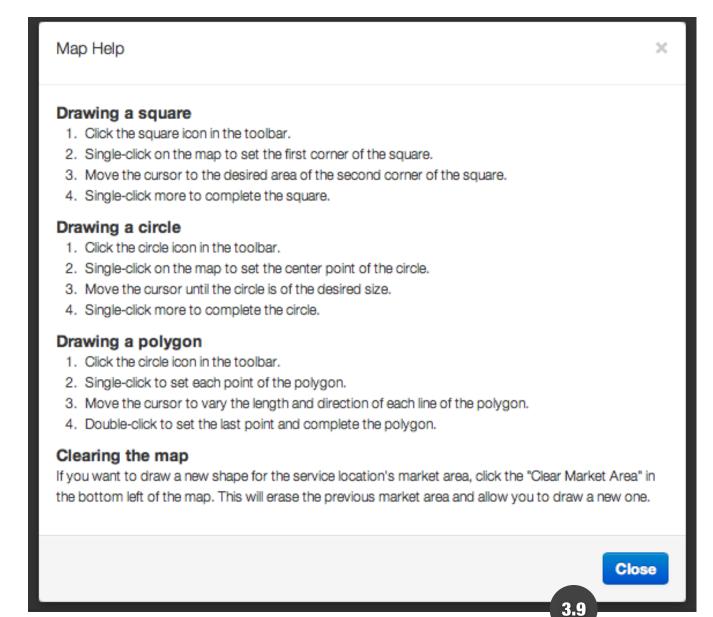
- 1 This modal light-box style dialog box is displayed upon form submission if the Tax ID entered by the user during Step 1 (refer to story 33088 for details) already exists in the BidAccess database.
- 2 The dialog provides instructions to the how about how they should proceed, and contact information if they need to email or speak with BidAccess support.
- 3 The "OK" button or the "X" button in the upper right closes this dialog.



## Step 2 - Service Location & Map Help Dialog

#### **BRRO** Registration





| ID         | Label  | Туре                        | Required           | Validation Message                         | Notes  |  |  |
|------------|--|-----------------------------|--------------------|--|--|--|--|
| 1. Service | I. Service Location Information                                  |                             |                    |  |  |  |  |
| 1.1        | The business address I provided is also my service location      | Checkbox                    |                    |  | By default this checkbox is selected and the fields under "Service Location Information" are populated with information from Step 1. If this checked is unselected, the fields are emptied.  |  |  |
| 1.2        | Address 1  | Text Field                  | ✓                  | Please type the address.                   |  |  |  |
| 1.3        | Address 2  | Text Field                  |                    |  |  |  |  |
| 1.4        | City   | Text Field                  | ✓                  | Please type the city.                      |  |  |  |
| 1.5        | Country  | Drop-down Menu              | ✓                  | Please select a country.                   | Once the value in this field is selected, the state/province drop-down menu is populated with appropriate items.   |  |  |
| 1.6        | State/Province   | Drop-down Menu              | ✓                  | Please select a state/province.            |  |  |  |
| 1.7        | Zip/Postal Code  | Text Field                  | ✓                  | Please type a zip/postal code.             |  |  |  |
| 1.8        | Primary Phone  | Text Field                  | ✓                  | Please type a phone number (123-456-7890). | The user should be able to type the phone number in any valid format.  |  |  |
| 1.9        | Secondary Phone  | Text Field                  |                    |  |  |  |  |
| 2. Service | es Offered (list builder componen                                | t for specifying the servic | es offered for the | e service location)                        |  |  |  |
| 2.1        | Available Services   | Drop-down Menu              |                    |  | One or more services can be selected. Supports both continuous and non-continuous selection.   |  |  |
| 2.2        | >  | Button                      |                    |  | When clicked, the selected available services move to the selected services container.   |  |  |
| 2.3        | <  | Button                      |                    |  | When clicked, the selected services move back to the list of available services.   |  |  |
| 2.4        | Selected Services  | Drop-down Menu              | ✓                  | Please select at least one service.        | One or more services can be selected. Supports both continuous and non-continuous selection.   |  |  |
| 2.5        | Service Description  | Text Area (read only)       |                    |  | When a service is selected, its description is shown here. If multiple services are selected, the description of the last selected service is shown.   |  |  |
| 3. Marke   | t Area for this Location   |                             |                    |  |  |  |  |
| 3.1        | Market Area for this Location                                    | Map Control                 | ✓                  | Please draw a market area.                 | The user can draw a square, circle, or polygon representing their service location.  |  |  |
| 3.2        | (square tool icon)   | Toolbar Button              |                    |  | To draw a square, the user clicks the square tool in the toolbar, clicks once on the map to set the first corner of the square, moves the cursor to the desired area of the second corner of the square, and clicks again.   |  |  |
| 3.3        | (circle tool icon)   | Toolbar Button              |                    |  | To draw a circle, the user clicks the circle tool in the toolbar, clicks once on the map to set the center point of the circle, moves the cursor to adjust the radius, and clicks again to set the radius and draw the circle.   |  |  |
| 3.4        | (polygon tool icon)  | Toolbar Button              |                    |  | To draw a polygon, the user clicks the polygon tool in the toolbar and sets each point of the polygon by clicking once on the map, moves the cursor to set the polygon line length and direction, and draws the final polygon by double-clicking the final point.                |  |  |
| 3.5        | Clear Market Area  | Button                      |                    |  | Once shape is draw on the map, the drawing tools are disabled until the user clicks the "Clear Market Area" button which removes the existing market area and sets the state of the map so a new market area can be drawn.   |  |  |
| 3.6        | Back to Business Info  | Button                      |                    |  | When clicked, take the user back to Step 1: Business Info & Admin User   |  |  |
| 3.7        | Continue to Review & Pay/<br>Continue to Management<br>Companies | Button                      |                    |  | The "Continue to Review & Pay" button is shown if the user came from a MC. It takes the user to the Review & Payment Screen. The "Continue to Management Companies" button is shown if the user is not associated with a MC and takes the user to the Management Company screen. |  |  |
| 3.8        | Map Help   | Button                      |                    |  | When clicked, opens a modal light-box style dialog containing help content for using the map drawing tools.  |  |  |
| 3.9        | Close  | Button                      |                    |  | When clicked, closes the Map Help dialog box.  |  |  |

## Step 3 - Find Management Companies no MC

Address line 1

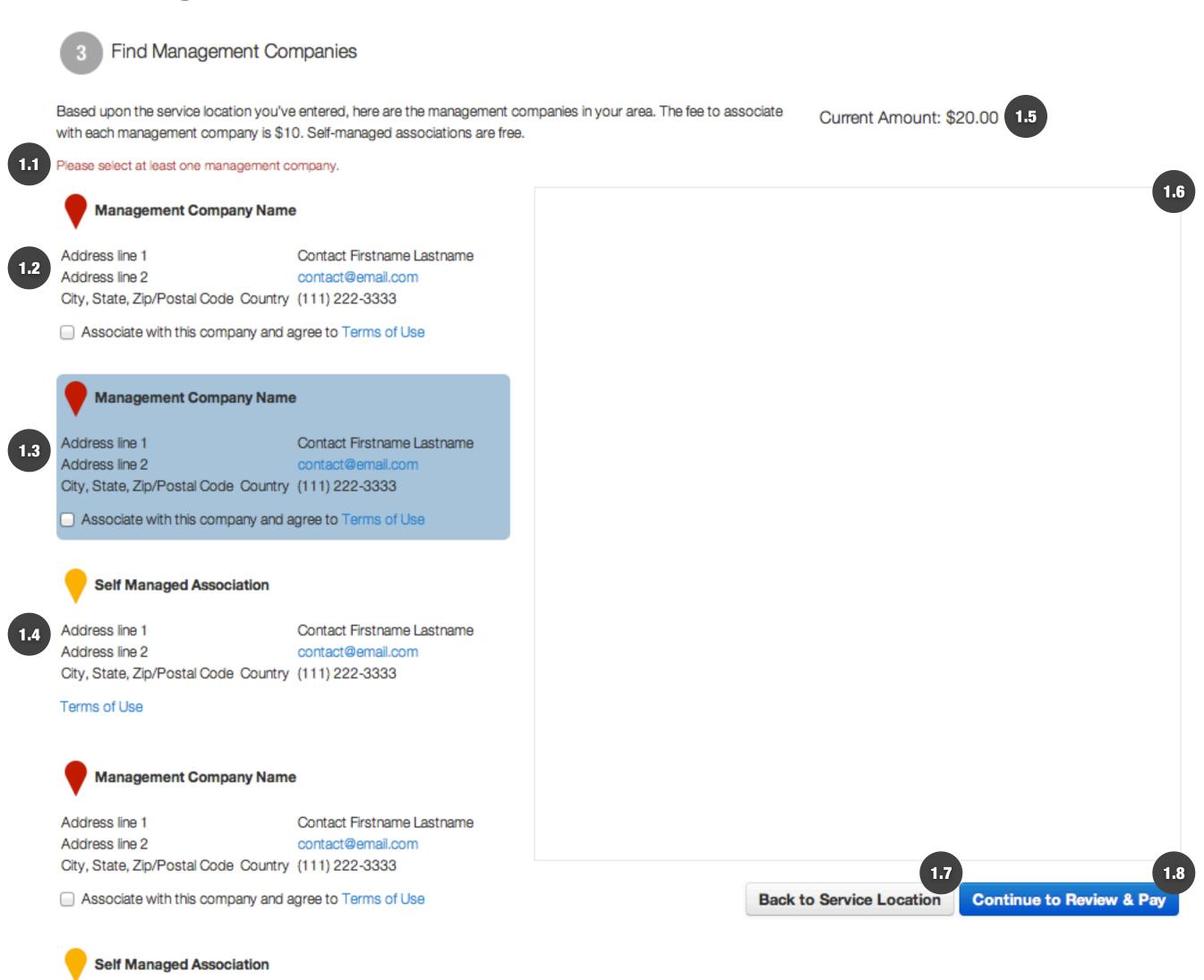
Address line 2

City, State, Zip/Postal Code Country (111) 222-3333

Contact Firstname Lastname

contact@email.com

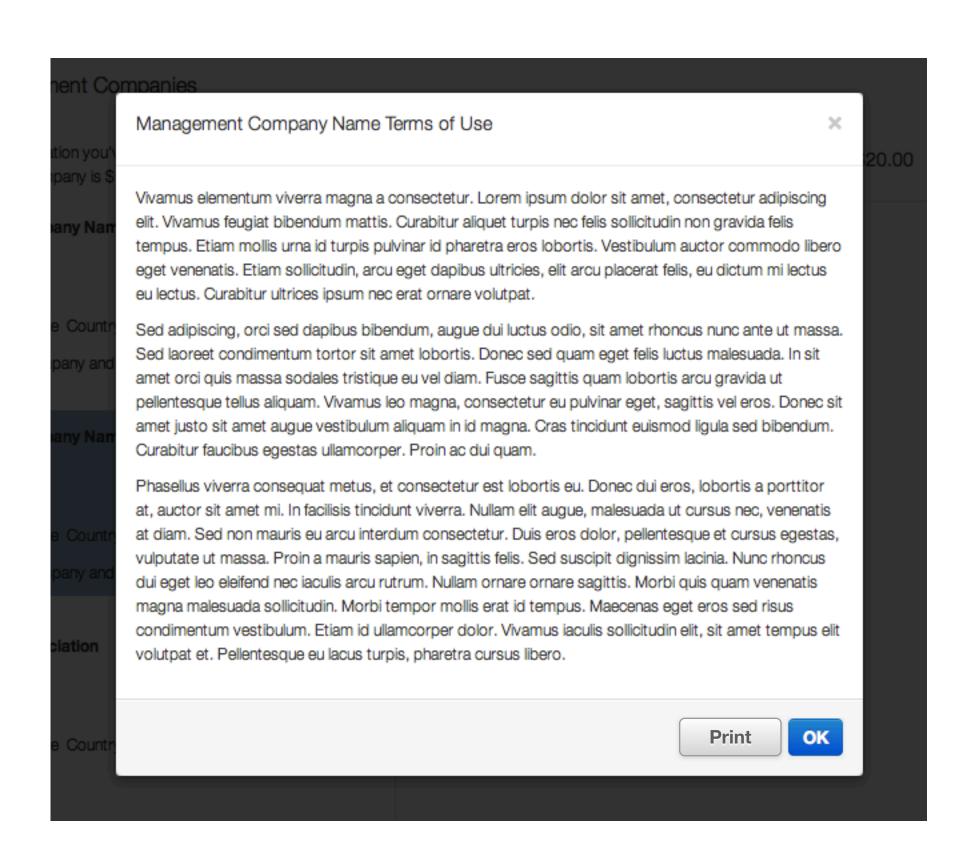
### **BRRO** Registration



| ID  | Label                              | Туре                 | Required | Validation Message                             | Notes   |
|-----|------------------------------------|----------------------|----------|--|---|
| 1.1 |                                    | Validation Message   | <b>√</b> | Please select at least one management company. | If the user doesn't select at least one MC, this error message is shown when the Continue to Review & Pay button is clicked.  |
| 1.2 | (management company name)          | Text Label           |          |  | Management company information: Management companies are indicated with red map pin icons. In addition to the management company name, the management company's address, contact information, and phone numbers are displayed. Clicking this area selects the management company (appears selected in blue) and centers the management company on the map.  A checkbox and terms of use link allows the user to associate with the management company. Terms of use are displayed in a modal light-box style dialog (see following page). |
| 1.3 |                                    | Selection Appearance |          |  | Showing the appearance of a selected management company.  |
| 1.4 | (self-managed association name)    | Text Label           |          |  | Self-managed association information: Self-managed associations are indicated with yellow map pin icons. In addition to the association name, the association's address, contact information, and phone numbers are displayed. Clicking this area selects the association (appears selected in blue) and centers it on the map.  A terms of use link allows the user to view the association's terms of use. ToU are displayed in a modal light-box style dialog (see following page).  |
| 1.5 | Current Amount: \$(current amount) | Text Label           |          |  | As the user clicks the checkboxes associated with management companies, the amount they will be charged will be incremented by \$10. There is no charge to associate with self-managed associations.  |
| 1.6 |                                    | Map Control          |          |  | Initially the map displays the area selected by the user in the previous step, and the MCs and self-managed associations in the area. The list on the left is synchronized with the map, and updates on the user moves the map. If a MC or self-managed association is selected on the map, it is shown highlighted in blue in the list.  |
| 1.7 | Back to Service Location           | Button               |          |  | Takes the user to step 2 - Service Location.  |
| 1.8 | Continue to Review & Pay           | Button               |          |  | Takes the user to step 4 - Review and Pay   |

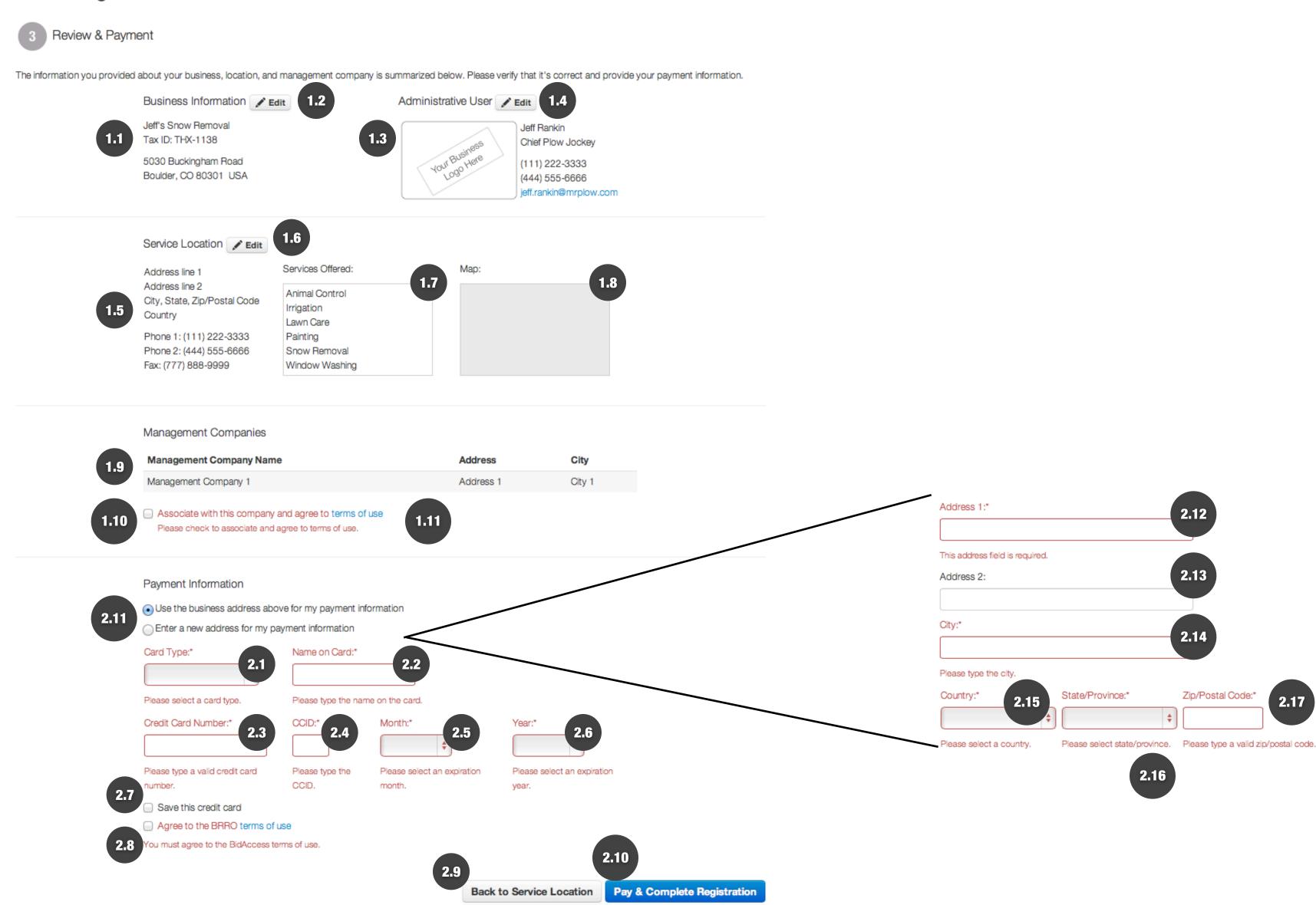
## Step 3 - Find Management Companies no MC - ToU

- 1 This modal light-box style dialog box is displayed when the user clicks the terms of use link for either a management company or self-managed association.
- 2 The print button prints the ToU. The "OK" button or the "X" button in the upper right closes this dialog.



# Step 4 - Review & Pay from MC

#### **BRRO** Registration

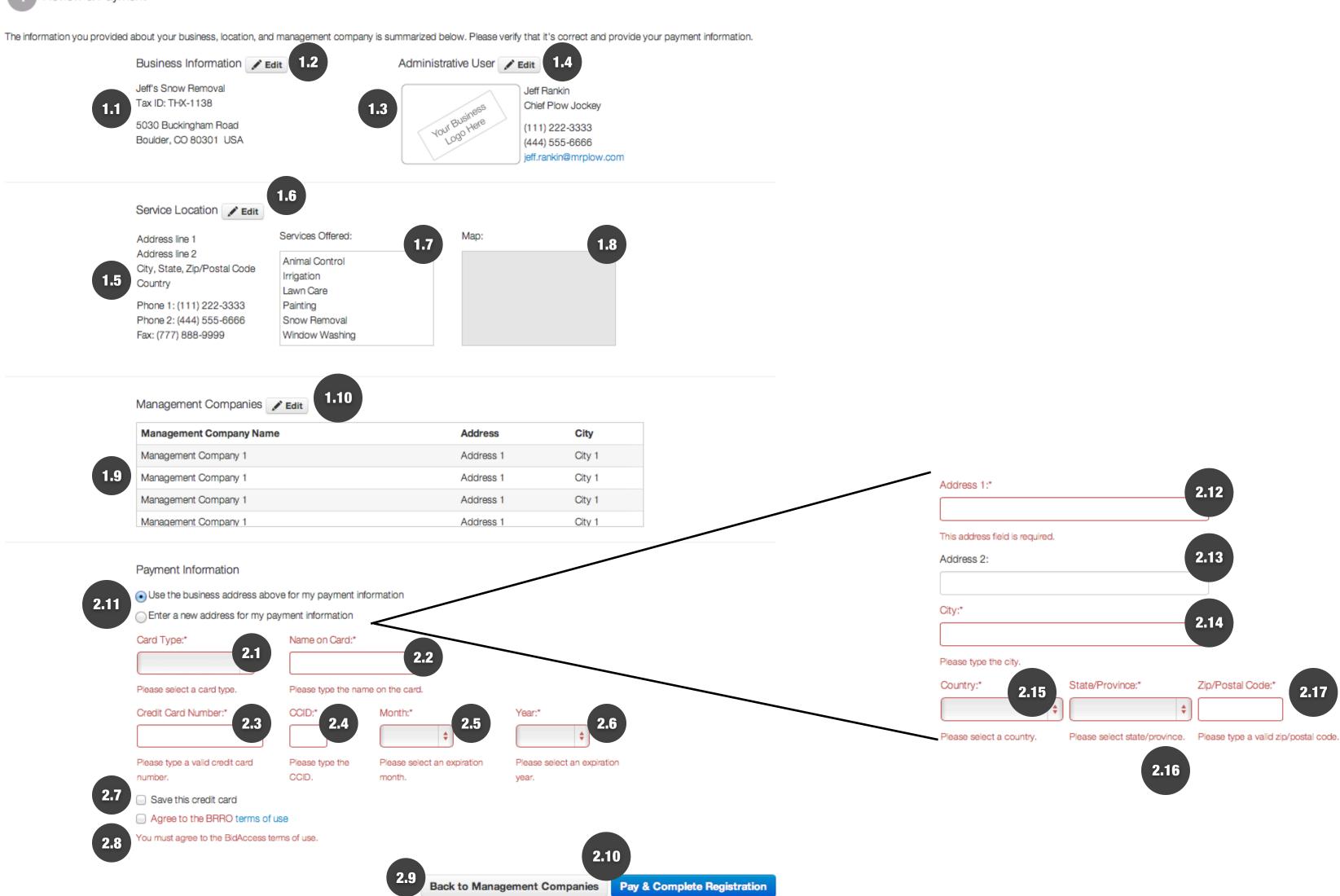


| ID       | Label   | Туре               | Required | Validation Message                                  | Notes  |
|----------|---|--------------------|----------|---|--|
| 1. Summa | 1. Summary Information                                |                    |          |   |  |
| 1.1      | Business Information                                  | Text Label         |          |   | A summary of the business information entered in Step 1 - Business Information & Admin User.   |
| 1.2      | Edit  | Button             |          |   | When clicked, this button takes the user back to Step 1 - Business Information & Admin User.   |
| 1.3      | Administrative User                                   | Text Label         |          |   | A summary of the admin user information entered in Step 1 -Business Information & Admin User.  |
| 1.4      | Edit  | Button             |          |   | When clicked, this button takes the user back to Step 1 - Business Information & Admin User.   |
| 1.5      | Service Location                                      | Text Label         |          |   | A summary of the service location information entered in Step 2 - Service Location.  |
| 1.6      | Edit  | Button             |          |   | When clicked, this button takes the user back to Step 2 - Service Location.  |
| 1.7      | Services Offered                                      | Scrolling List-box |          |   | A scrolling, read only, list containing the services offered by the service location.  |
| 1.8      | Мар   | Map Control        |          |   | A thumbnail, non-interactive map showing the service location (map pin) and market area (square, circle or polygon).   |
| 1.9      | Management Companies                                  | Table              |          |   | A table containing summary information for the management company.   |
| 1.1      | Associate with this company and agree to terms of use | Checkbox           | ✓        | Please check to associate and agree to terms of use |  |
| 1.11     | terms of use  | Hyperlink          |          |   | Displays MC terms of use in a modal light-box style dialog. Refer to following page for design.  |
| 2. Payme | ent Information                                       |                    |          |   |  |
| 2.1      | Card Type   | Drop-down Menu     | ✓        | Please select a card type.                          |  |
| 2.2      | Name on Card  | Text Field         | ✓        | Please type the name on the card.                   |  |
| 2.3      | Credit Card Number                                    | Text Field         | ✓        | Please type a valid credit card number.             |  |
| 2.4      | CCID  | Text Field         | ✓        | Please type the CCID.                               |  |
| 2.5      | Month   | Drop-down Menu     | ✓        | Please select an expiration month.                  |  |
| 2.6      | Year  | Drop-down Menu     | ✓        | Please select an expiration year.                   |  |
| 2.7      | Save this credit card                                 | Checkbox           |          |   | When selected, this card will be saved among the user's payment methods.   |
| 2.8      | Agree to the BidAccess terms of use                   | Checkbox           | ✓        | You must agree to the BidAccess terms of use.       | Terms of use is linked to the modal light-box style dialog shown on the following page.  |
| 2.9      | Back to Service Location                              | Button             |          |   | When clicked, returns the user to Step 2 - Service Location  |
| 2.1      | Pay & Complete Registration                           | Button             |          |   | When clicked, starts the payment process. If successful, takes the user to the registration success screen. If unsuccessful, displays an appropriate error without proceeding so the user can make corrections to the credit card information. |
| 2.11     | New or existing payment address                       | Radio Buttons      |          |   | By default, the "Use the business address above for my payment information" radio button is selected. If the "Enter a new address for my payment information" radio button is clicked, the address area is shown.                              |
| 2.12     | Address 1   | Text Field         | ✓        | Please type the address.                            |  |
| 2.13     | Address 2   | Text Field         |          |   |  |
| 2.14     | City  | Text Field         | ✓        | Please type the city.                               |  |
| 2.15     | Country   | Drop-down Menu     | ✓        | Please select a country.                            | Once the value in this field is selected, the state/province drop-down menu is populated with appropriate items.   |
| 2.16     | State/Province  | Drop-down Menu     | ✓        | Please select a state/province.                     |  |
| 2.17     | Zip/Postal Code                                       | Text Field         | <b>√</b> | Please type a zip/postal code.                      |  |

# Step 4 - Review & Pay no MC

#### **BRRO** Registration

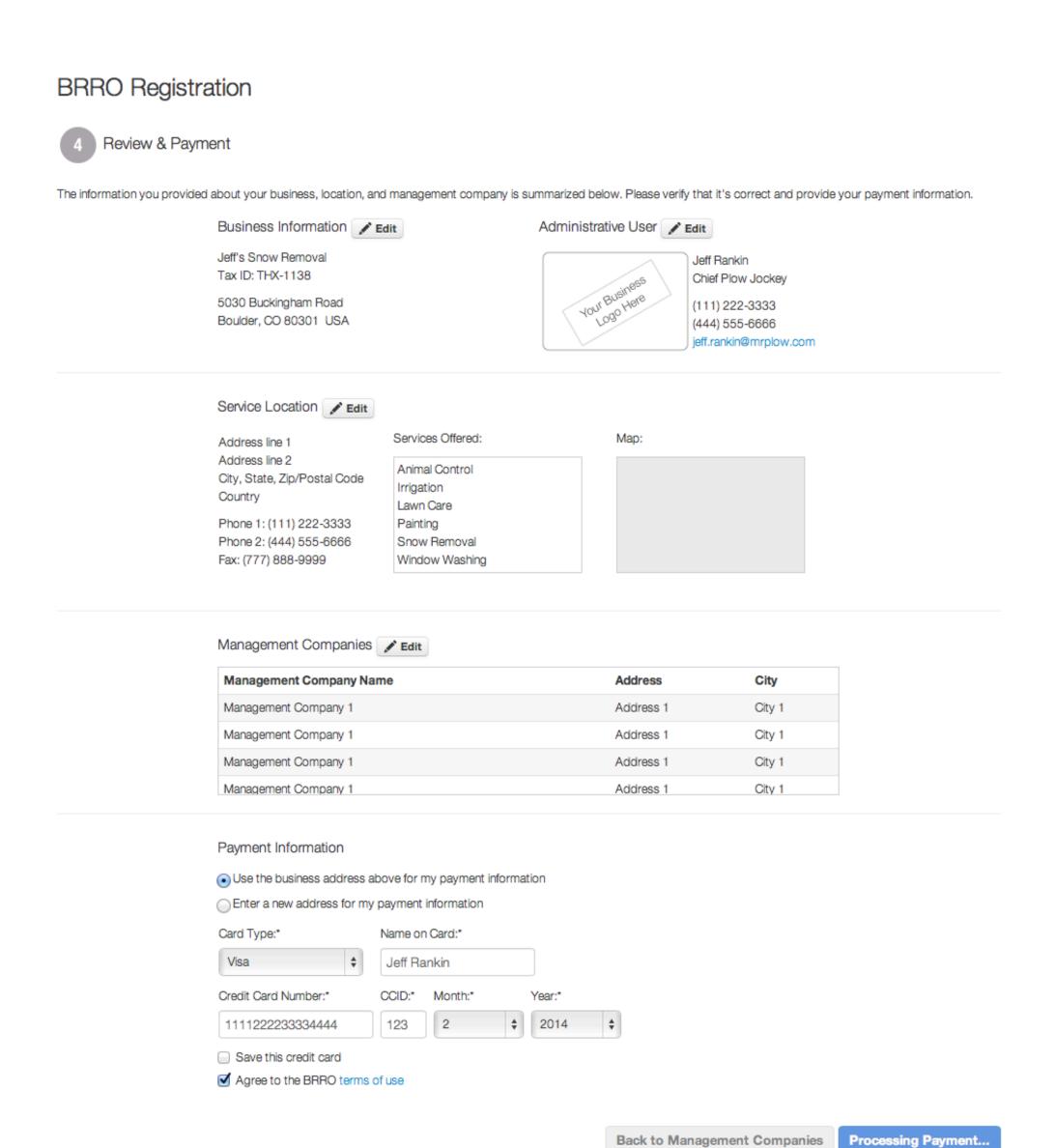




| ID       | Label                               | Туре               | Required | Validation Message                            | Notes  |
|----------|-------------------------------------|--------------------|----------|---|--|
| 1. Summ  | 1. Summary Information              |                    |          |   |  |
| 1.1      | Business Information                | Text Label         |          |   | A summary of the business information entered in Step 1 - Business Information & Admin User.   |
| 1.2      | Edit                                | Button             |          |   | When clicked, this button takes the user back to Step 1 - Business Information & Admin User.   |
| 1.3      | Administrative User                 | Text Label         |          |   | A summary of the admin user information entered in Step 1 -Business Information & Admin User.  |
| 1.4      | Edit                                | Button             |          |   | When clicked, this button takes the user back to Step 1 - Business Information & Admin User.   |
| 1.5      | Service Location                    | Text Label         |          |   | A summary of the service location information entered in Step 2 - Service Location.  |
| 1.6      | Edit                                | Button             |          |   | When clicked, this button takes the user back to Step 2 - Service Location.  |
| 1.7      | Services Offered                    | Scrolling List-box |          |   | A scrolling, read only, list containing the services offered by the service location.  |
| 1.8      | Мар                                 | Map Control        |          |   | A thumbnail, non-interactive map showing the service location (map pin) and market area (square, circle or polygon).   |
| 1.9      | Management Companies                | Table              |          |   | A table containing summary information for the management company.   |
| 1.1      | Edit                                |                    |          |   | When clicked, this button takes the user back to Step 3 - Management Companies   |
| 2. Payme | ent Information                     |                    |          |   |  |
| 2.1      | Card Type                           | Drop-down Menu     | ✓        | Please select a card type.                    |  |
| 2.2      | Name on Card                        | Text Field         | ✓        | Please type the name on the card.             |  |
| 2.3      | Credit Card Number                  | Text Field         | ✓        | Please type a valid credit card number.       |  |
| 2.4      | CCID                                | Text Field         | ✓        | Please type the CCID.                         |  |
| 2.5      | Month                               | Drop-down Menu     | ✓        | Please select an expiration month.            |  |
| 2.6      | Year                                | Drop-down Menu     | ✓        | Please select an expiration year.             |  |
| 2.7      | Save this credit card               | Checkbox           |          |   | When selected, this card will be saved among the user's payment methods.   |
| 2.8      | Agree to the BidAccess terms of use | Checkbox           | √        | You must agree to the BidAccess terms of use. | Terms of use is linked to the modal light-box style dialog shown on the following page.  |
| 2.9      | Back to Service Location            | Button             |          |   | When clicked, returns the user to Step 2 - Service Location  |
| 2.1      | Pay & Complete Registration         | Button             |          |   | When clicked, starts the payment process. If successful, takes the user to the registration success screen. If unsuccessful, displays an appropriate error without proceeding so the user can make corrections to the credit card information. |
| 2.11     | New or existing payment address     | Radio Buttons      |          |   | By default, the "Use the business address above for my payment information" radio button is selected. If the "Enter a new address for my payment information" radio button is clicked, the address area is shown.                              |
| 2.12     | Address 1                           | Text Field         | ✓        | Please type the address.                      |  |
| 2.13     | Address 2                           | Text Field         |          |   |  |
| 2.14     | City                                | Text Field         | ✓        | Please type the city.                         |  |
| 2.15     | Country                             | Drop-down Menu     | ✓        | Please select a country.                      | Once the value in this field is selected, the state/province drop-down menu is populated with appropriate items.   |
| 2.16     | State/Province                      | Drop-down Menu     | ✓        | Please select a state/province.               |  |
| 2.17     | Zip/Postal Code                     | Text Field         | ✓        | Please type a zip/postal code.                |  |

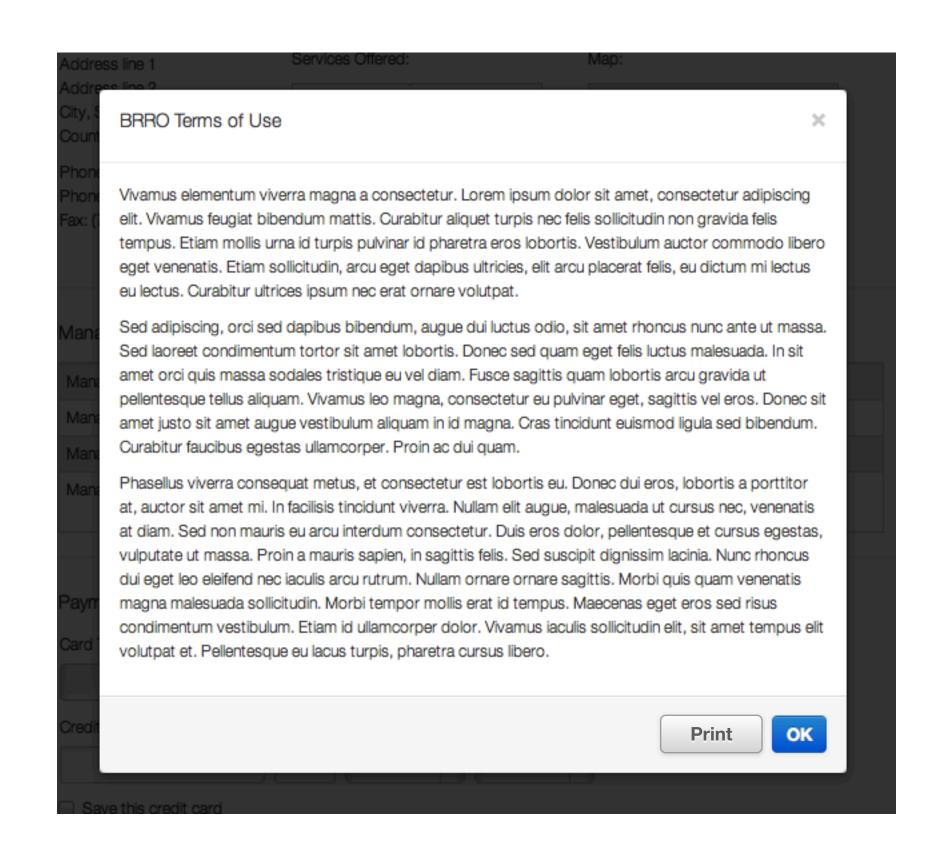
## Step 4 - Review & Pay Form Submission Button Behaviors

After the "Pay & Complete Registration" button is clicked, both the back and pay buttons are disabled and the label of the pay button changes to "Processing Payment...".



## Step 4 - Review & Pay - BidAccess ToU

- 1 This modal light-box style dialog box is displayed when the user clicks the terms of use link for either a management company or for the BidAccess
- 2 The print button prints the ToU. The "OK" button or the "X" button in the upper right closes this dialog.



## Registration Success

Upon successful registration, the success screen is shown (left) and a confirmation email is sent (right).

### {logo}

#### Congratulations

You have successfully registered to use BidAccess!



Here are your next steps:

- You should receive an email at email@domain.com confirming your registration and containing additional details on your BidAccess account.
- Your transaction ID is be useful if you need to refer to the registration process with BidAccess support. It is TK-421-1138.
- If you need help of any kind, you can speak with a BidAccess representative at (855) 243-9119 or send an email to customerservice@communityarchives.com.

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Congratulations - you are now registered to use BidAccess and will soon be able to reach potential clients for unlimited bid opportunities!

There is one more step in the registration process in order to receive and respond to Requests for Proposals (RFPs). BidAccess requires a minimum level of credentialing through Compliance Depot. Please go to (http://www.compliancedepot.com) and get started now!

Starting soon, the RFPs will be ready and you will begin to receive notifications of bids available in your area - stay tuned!

You are now associated with the following management company (or companies):

```
{management company name 1}
{address 1/city/state}
{contact@domain.com/(111) 222-3333}

{management company name 2}
{address 1/city/state}
{contact@domain.com/(111) 222-3333}

{management company name 3}
{address 1/city/state}
{contact@domain.com/(111) 222-3333}

{management company name 4}
{address 1/city/state}
{contact@domain.com/(111) 222-3333}
```

Your credit card has been charged {charge amount} for these registrations. If you need to refer to this payment transaction in the future, the transaction ID is {transaction ID}. BidAccess charges to your credit card will appear under "Community Archives" in your credit card statement.

If you have questions regarding this transaction or about BidAccess in general, please send an email to customerservice@communityarchives.com or contact us at (855) 243-9119.

Thank you - The BidAccess Team

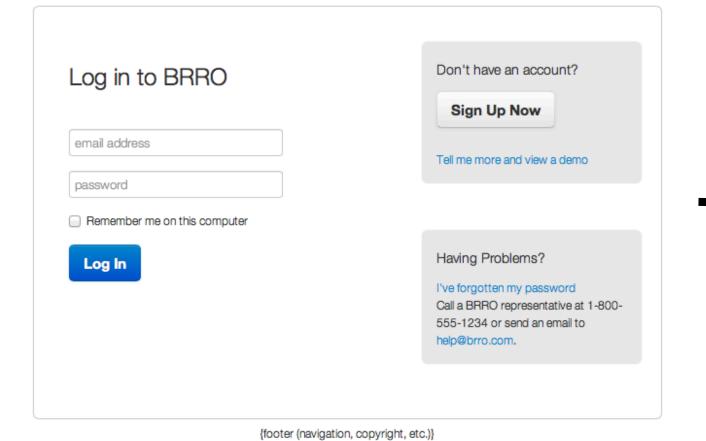
Community Archives, Inc. 6861 N. Oracle Road Tucson, Arizona 85704

## Password Reset 1

The password reset flow begins when the user clicks the "I've forgotten my password link. The first screen allows the user to enter their email address and has a security mechanism (captcha) to make sure they're human. If the user's email address exists in BidAccess, an email is sent containing further instructions. If it doesn't exist, the user is informed and given instructions to contact Community Archives. The email address contains a link (the link expires after 8 hours) allowing the user to enter a new password. Once the user enters their new password, a confirmation screen is shown and an email is sent.

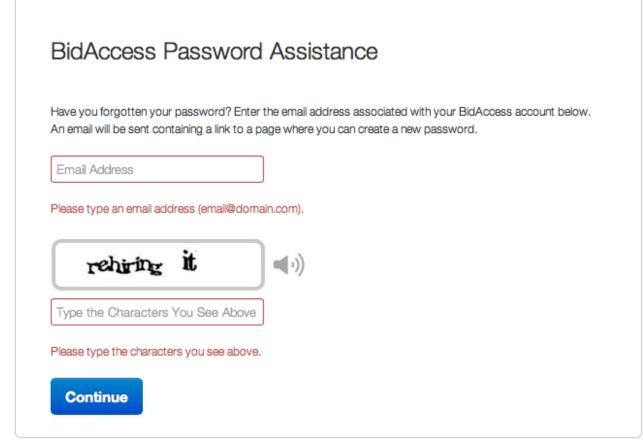
User clicks "I've forgotten my password" link.

#### {logo}



User enters email address and captcha.

#### {logo}



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#### {logo}

#### BidAccess Password Assistance

#### Check Your Email

An email has been sent to email@domain.com containing instructions for resetting your password. If you don't receive this email, check your junk mail folder or contact customer service at 1-800-111-2222 (customerservice@communityarchives.com) for assistance.

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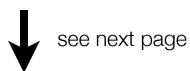
3a Exception - email address not found in BidAccess

#### {logo}

#### BidAccess Password Assistance

#### Email Address Not Found

We're sorry, but the email address you entered doesn't match an existing BidAccess account. You can try entering another email address or contact customer service at 1-800-111-2222 (customerservice@communityarchives.com) for assistance.



## Password Reset 2

4 Email received by user. User clicks link.

Dear {name}:

To continue the password reset process, please click the link below. If you did not initiate the password reset process, you can safely ignore this email.

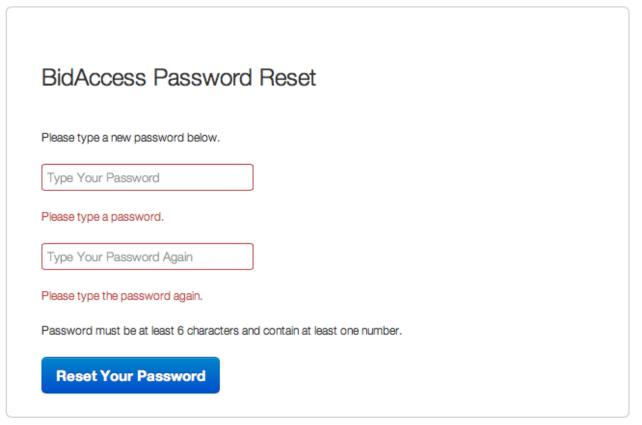
http://www.bidaccess.com/reset-password/ds78fha97

Thank you - The BidAccess Team

Community Archives, Inc. 6861 N. Oracle Road
Tucson, Arizona 85704

5 User types new password.

#### {logo}

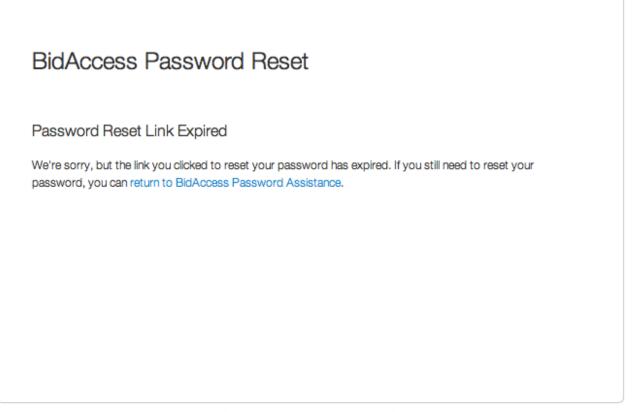


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5a Exception - password reset link expired.

#### {logo}



{footer (navigation, copyright, etc.)}



#### {logo}

# BidAccess Password Reset Success! Your password has been reset. An confirmation email has been sent to email@domain.com.

{footer (navigation, copyright, etc.)}



Dear {name}:

Your BidAccess password has been successfully reset.

Thank you - The BidAccess Team

Community Archives, Inc. 6861 N. Oracle Road Tucson, Arizona 85704